

## **Community Hubs – Public Consultation Responses:**

We are taking a fresh look at how we offer services to the Worthing community, including the library, children and family centre and registration services.

It was agreed that throughout this proposal we would ensure we worked with the community to address what they would want to see happen in their community. In August and September we asked the public how they felt about our proposals

From the feedback through the public engagement:

- 70% of online respondents agreed with bringing the Children and Family Centre into Worthing Library.
- 72% of online respondents agreed with bringing the 'Find It Out' Centre into Worthing Library.
- 69% of online respondents agreed with bringing in the Registration Services into Worthing Library.

Following this engagement a formal consultation was opened on the 29th October 2018 to the 10th December 2018 and the public were asked whether they agreed with the proposal.

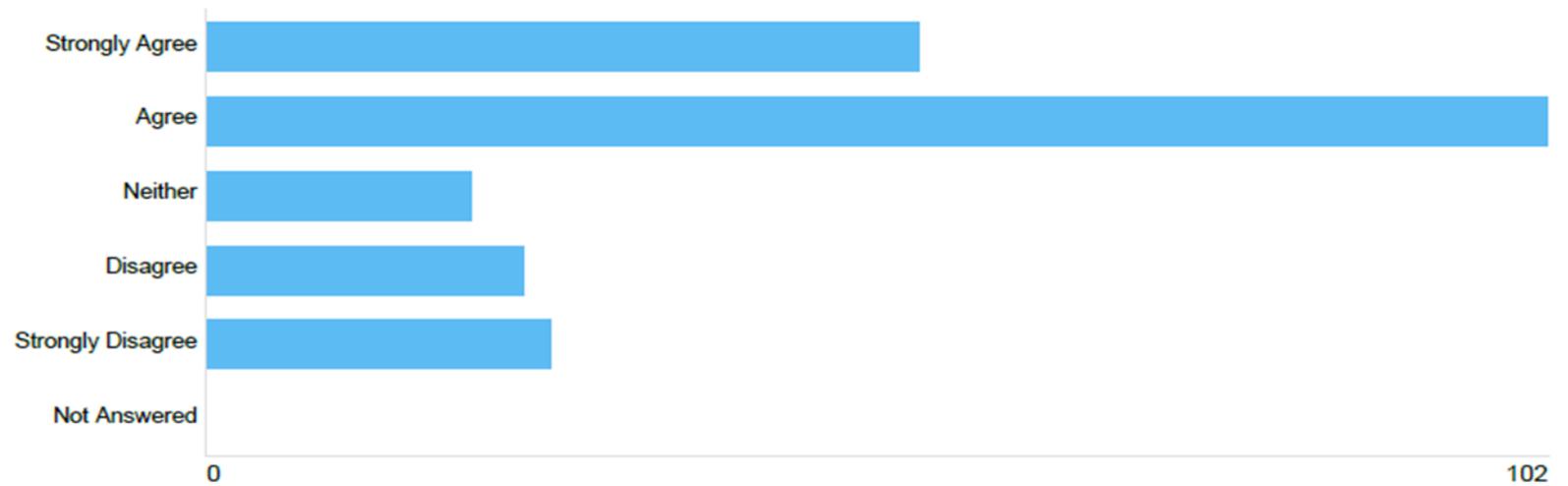
## **Questions:**

We asked people to agree or disagree with the statement below. This was a different approach from the engagement where we asked numerous questions to get a sense of what the community would like to see.

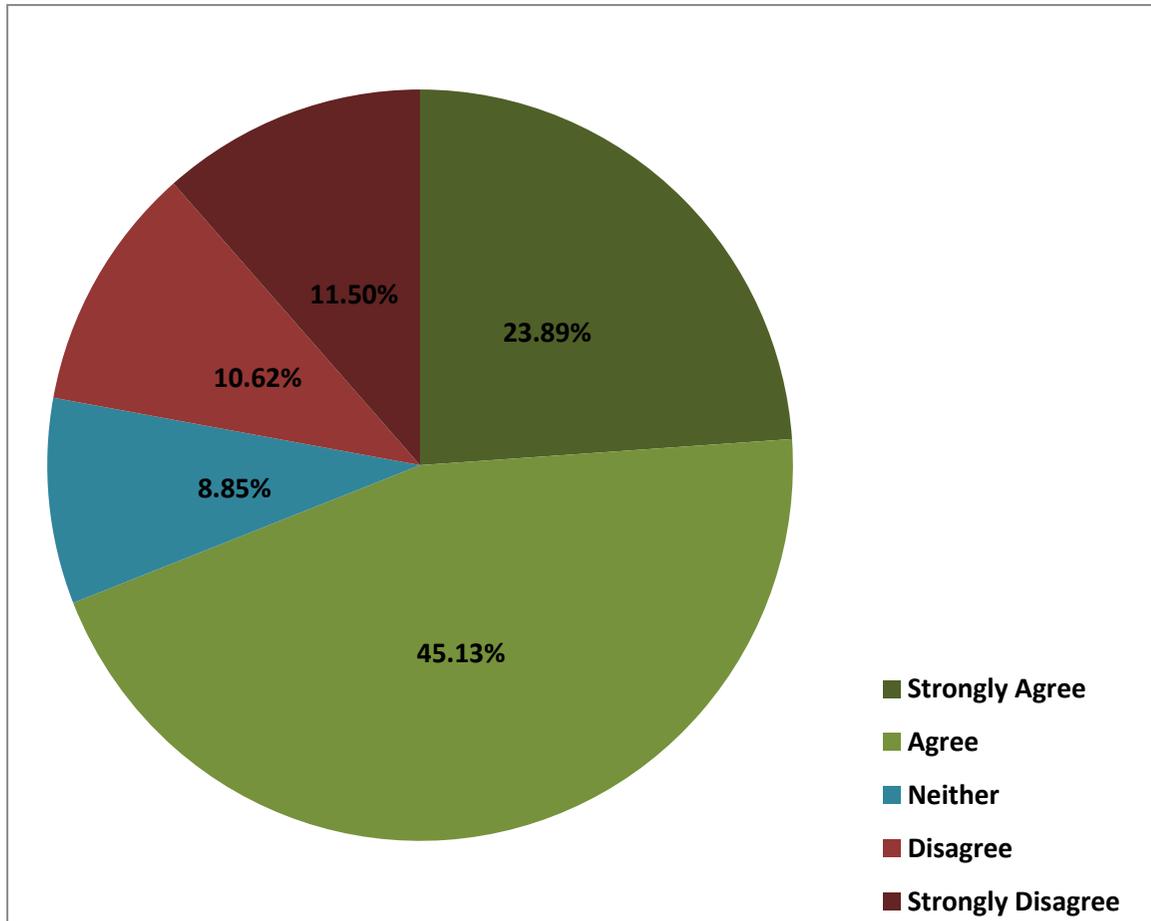
We would like to proceed with the proposal for moving services into Worthing Library. These include:

1. Children Services provided in Footprints Children and Family centre, Crescent Road, to Worthing library.
2. Youth services provided in Worthing Find it Out Centre to Worthing library
3. Registration services provided in Portland house to Worthing Library.

**Strongly agree - strongly disagree**



Option	Total	Percent
Strongly Agree	54	23.89%
Agree	102	45.13%
Neither	20	8.85%
Disagree	24	10.62%
Strongly Disagree	26	11.50%
Not Answered	0	0%



- The online engagement which ran prior to the consultation only received 115 responses.
- We received a total number of 226 responses for this online consultation.

### **Issues and Concerns raised by the public:**

- How will you manage the noise in the building?
- Please don't reduce the book stock too much
- Can there be a garden?
- Will there be zoning so everybody has their own space?
- Can you ensure that there is privacy for people registering a death
- Will there be parking available for any users? For example clinical staff
- Will there be space to be who you are if you are noisy or quiet?
- The name is not right. The public express concerns 'community hub' as this sounds busy. Please note: these were all concerns that were also raised in the public engagement

### **Additional Comments**

We received a number of comments on how we could adapt the space once these plans are in place. Although we put the drawings in as an indicative proposal some of the comments relate to the detail in these drawings. This was a known risk however a decision was taken that drawings were required for the public to be able to visualise the potential. Some of the opportunities have been highlighted below.

- Opportunities for the elderly
- Opportunities for volunteer groups
- Can the community be involved with the design
- Access to move council services
- Reading rooms
- Access to fareshare
- Don't use the words 'Kids'

These comments received portray a community that want to work with us to achieve the right outcome for them. There are also a number of comments received from staff.